

Appendix D
Data and Outsourcing Service Provider Appendix

 Effective from: 1st of June 2024

This Appendix covers Mazepay's use of Service Providers for the handling of IT infrastructure and communication distribution. The appendix is an integrated part of the Agreement. By accepting the Agreement and the Appendices you consent to Mazepay's use of these Service Providers for various data processing and outsourcing tasks which Mazepay has and continues to use for the purpose of delivering our Services.

Mazepay's Service Providers are subject to strict adherence to Applicable Law and confidentiality obligations including the handling of your data. The Service Providers when classified as significant outsourcing are also handled in accordance with relevant Applicable Law as supervised by Regulatory Authorities.

| Legal name, company ID# and address of the Service Provider | Services provided | Information transmitted to the Service Provider | Country(ies) where services are delivered, and data stored |
|---|--|--|--|
| Google Cloud Platform Google Ireland Limited (IE-368047) 1st and 2nd Floor, Gordon House, Barrow Street, Dublin 4 Ireland Google Netherlands B.V. (NL-34198589) Claude Debussylaan 34, 15th Floor Amsterdam, 1082 MD Netherlands | Cloud Service Provider hosting Mazepay's: <ul style="list-style-type: none"> • Data storage facility including backup/restore and disaster/recovery facilities located at Google's data centre in Amsterdam, Netherlands • Application front-end • Application back-end • Integration to partners including Issuing Partners and other Service Providers | <ul style="list-style-type: none"> • Customer Content • Customer Transaction-related data • Customer KYC data | Netherlands |
| Dropbox International Unlimited Company 5 Hatch Street Upper, Saint Kevin's, Dublin 2, Dublin Ireland | Data storage for operational handling | <ul style="list-style-type: none"> • Customer Content | Germany |
| Mastercard Europe SA (BE-044803844) 198/A Chaussée de Tervuren 1410 Waterloo Belgium | 3rd party data provider for transaction insights Payment services | Supplier data | Belgium and Netherlands |
| Penneo A/S (DK-35633766) Enghavevej 40, 4. sal DK-1674 København V | Onboarding tool to enable compliant know your customer management by Mazepay | Know your customer data | Germany and Netherlands |

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| Bisnode Dun & Bradstreet A/S (DK-24205215) Gyngemose Parkvej 50, 2860 Søborg, Denmark | 3rd party data provider for KYC activities including relevant screenings (e.g., PEP and Sanctions) | Know your customer data | Ireland |
| Intercom R&D Unlimited Company 2nd Floor, Stephen Court, 18-21 St. Stephen's Green, Dublin 2, Republic of Ireland | Communication platform for: <ul style="list-style-type: none"> • Customer employee support requests • proactive Mazepay support of Customer employees including Service marketing • Customer employee use of the Service • knowledge base and Documentation for use of the Services | Customer Content | Ireland |
| Mailgun (FR-47 877523639) 4, rue Jules Lefebvre 75009 Paris, France | SMS and mail communication based on Customer Content | Customer Content <ul style="list-style-type: none"> • Phone number • Mail address | Germany and Netherlands |
| OnlineCity.IO ApS (DK-27364276) Buchwaldsgade 50 5000 Odense C, Denmark | SMS and mail communication based on Customer Content | Customer Content <ul style="list-style-type: none"> • Phone number • Mail address | Germany and Finland |